



Quality in Higher Education: Sectoral Findings & Enhancement Showcase

2nd October 2024

Radisson Blu, Golden Lane, Dublin

Programme

9:00am-9:30am	Registration	
9:30am-9:40am	Opening Address	Dr Padraig Walsh CEO QQI
9:40am-10.00am	Quality in Irish Higher Education: A System-Level Overview of the 2024 Annual Quality Reports	Dr Cathy Peck Director ThreeSixtyInsights
10.00am – 11.00pm	Institutional Case Studies: Enhancement of Teaching, Learning and Assessment	
	TUS Second Shot: A Case Study in Quality Enhancement	Dr Owen Ross Head of Transitions and Student Success Technological University of the Shannon
	Academic Integrity Community of Practice and Champions Network	Elva Casey Registrar Hibernia College
	Live Studio Broadcasting Module	Dr Díog O'Connell Lecturer in Film and Media, New Media Studies/ Creative Futures Academy Dr Elaine Sisson Senior Lecturer, Visual Culture, Academic Lead, Creative Futures Academy Dún Laoghaire Institute of Art, Design & Technology

	Enhancement of Learning through Development of Feedback Approaches	Dr Muhammad Iqbal Senior Lecturer CCT College Dublin
	Building Change, Designing a Resilient Future through Architecture Education	Dr Richard Gallery Sustainability Projects Manager Technological University Dublin
	Audience Questions	
11.00am-11.20am	Coffee	
11.20am – 12.10pm	Keynote	
	Taking a long view towards quality improvement: an intentional approach to solving wicked problems and improving student experience	Professor Claire Hamshire Associate Pro Vice-Chancellor Education & Student Experience University of Salford
12:10 – 1:00pm	Institutional Case Studies: Digitisation and Data for Quality	
	Development of data dashboards to support and enhance decision making	Dr Laura McElwain Institutional Research Officer Maynooth University
	Cara – Virtual Assistant for Students	Paul Stapleton Student Service Project Manager University of Galway
	Institutional Analysis of the Third Cycle of Academic School Quality Review Reports, 2016-22 at University College Dublin	Bronwyn Molony Director of Quality University College Dublin
	Application of Machine Learning for Analysis and Visualisation of Student Feedback at StudentSurvey.ie	Johann Alberts Software Developer at Code Institute, Blackrock/ MSc in Artificial Intelligence student University of Limerick
	Audience Questions	

1.00pm- 2.00pm	Lunch	
2.00pm – 2:50pm	Institutional Case Studies: Widening Access	
	Widening Participation at the University of Galway	Dr Daniel Savery Widening Participation Officer University of Galway
	Widening Access from Further to Higher Education: The NCI Higher Certificate in Business	Dr Danielle McCartan-Quinn Vice-Dean for Undergraduate Studies, NCI School of Business Dr Michelle Kehoe Programme Director, Higher Certificate in Business, NCI School of Business National College of Ireland
	Championing Collaboration and Expanding Educational Opportunities	David Denieffe Vice-President for Student Experience South East Technological University
	Recognition of Prior Learning	Dr Mary Ann Bolger Head of Media Art, School of Media Dr Caroline O'Sullivan Head of School, School of Media Technological University Dublin
	Audience Questions	
2:50pm- 3:40pm	Workshop	
	Monitoring and quality reporting - balancing regulatory accountability with improvements in quality culture	Marie Gould Head of Tertiary Education Monitoring & Review Andrea Durnin Senior Manager, Tertiary Education Monitoring & Review QQI
3:40pm	Conference Close	