

## **AQR - NCI Work Placements**

Quality in HE: Sectoral Findings & Enhancement Showcase

17<sup>th</sup> October 2023



## **NCI Work Placements - Context**

### School of Business

- UG programmes: BA(Hons) in Business, HRM, Marketing, and Accounting & Finance.
- Students opt for a work placement (UG1, UG2, WP, UG3), typically 8-12 months fixed paid employment. Must complete 5 credit Career Management Skills Module to be eligible.
- Students with completed work placements: 35 in 2021-22; 73 in 2022-23.

## School of Computing

- UG programmes: BSc (Hons) Computing; BSc(Hons) Technology Management. (6 months)
- PG programme: MSc Cybersecurity; MSc FinTech. (12 weeks)
- Students with completed work placements: 75 in 2021-22; 50 in 2022-23.

# NCI Work Placements – Key Features

- Placements are embedded in the curriculum (credit-bearing and assessed)
- Student support at different stages (before/during/after placement)
  - Programme talks, 5 credit Career and Management Skills module in Stage 2
  - Events and activities (CV, mock interviews) by Career Development and Employability.
  - Dedicated Staff: Career Development team, Programme Director, academic supervisors during placements.

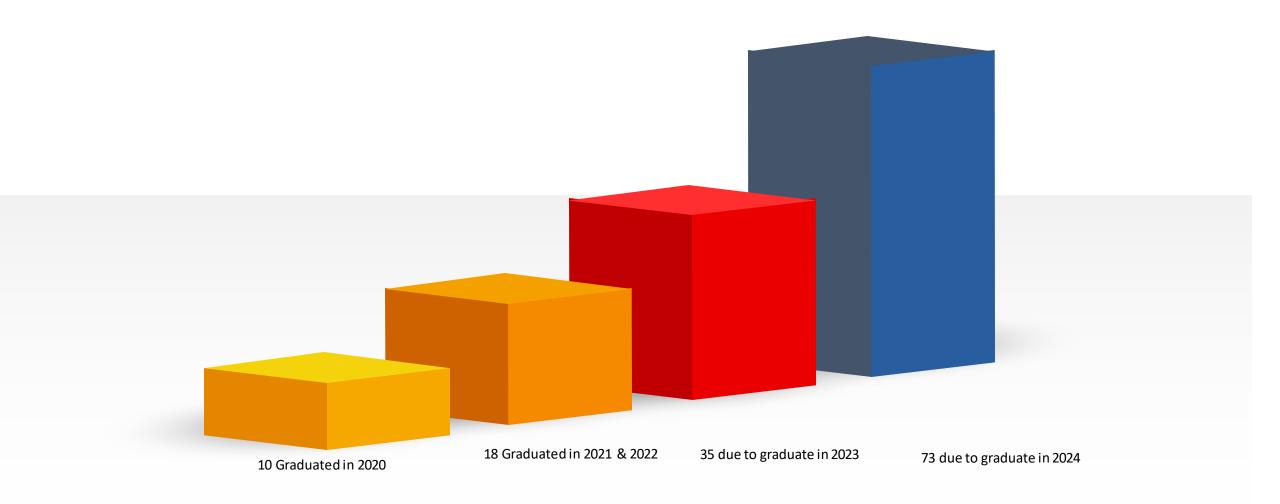
### Feedback

• Surveys and Focus Groups → student feedback on their work placement experiences.

## Quality Assurance

- Assessment follows the same QA as other modules (e.g. second marking).
- External examiner reports
- Review of grade classifications
- Surveys as part of NCI Annual Programme Monitoring and QQI programme reviews and validations.

# Growth in School of Business Placement Numbers



Professional headshots



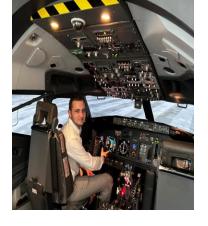
Employer led mock interviews



Structured round table networking session



Career Treks



Past placement mixer events

5 credit Career Management Skills Module

## NCI Work Placements – Graduate Outcomes

- Work Placement benefits students among different dimensions
  - Academic performance → Higher % of First-Class Honours degree classifications.
  - Career and skills development → application of academic knowledge into real world; improvements in social and identity capital; better informed career decisions.
  - Graduate outcomes → full-time employment; in graduate roles; permanent positions with placement employers.

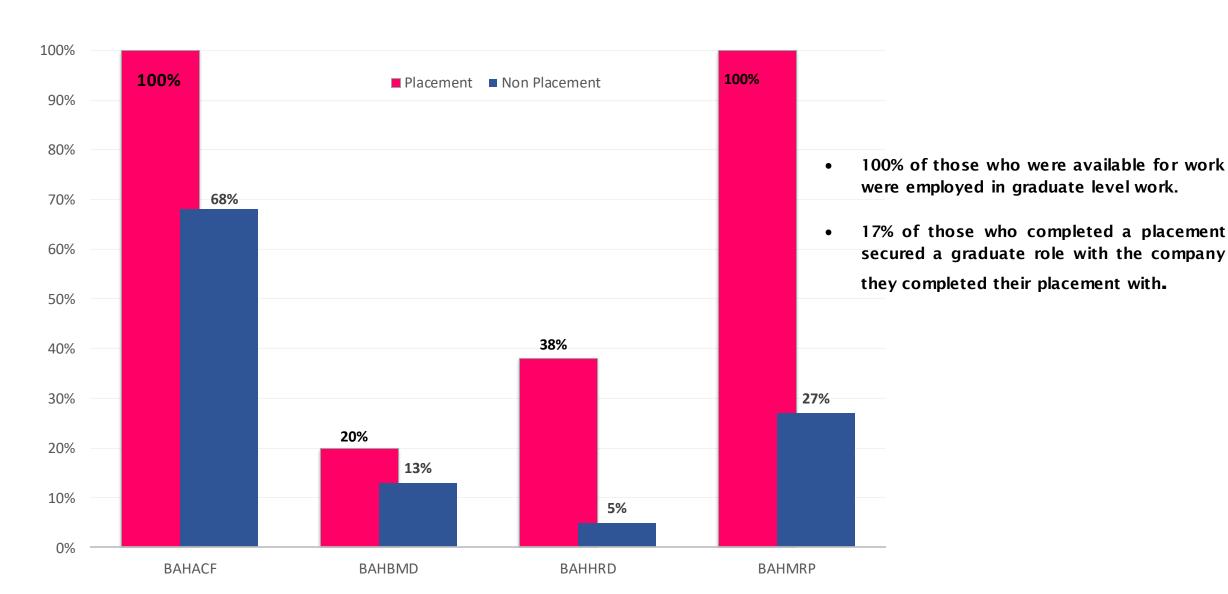
Positive Feedback from Programme Directors and Lecturers

"Final year students coming from work placement are very motivated and engaged with the modules"

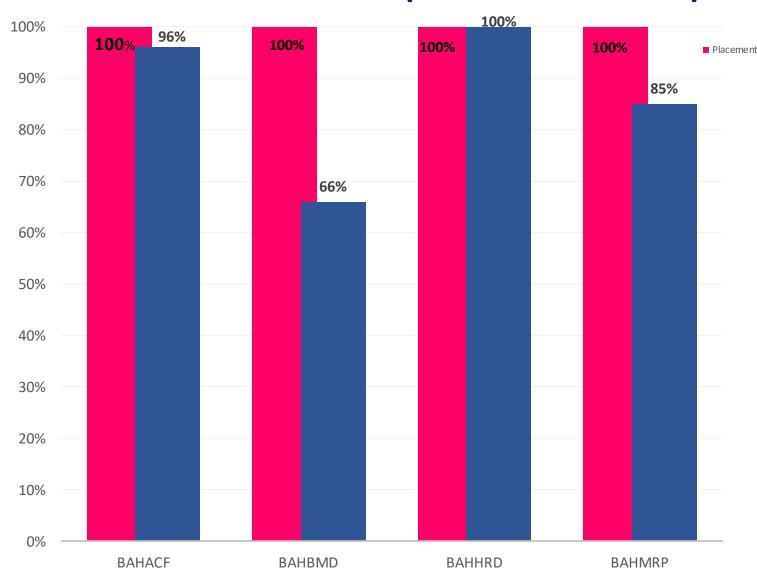
"They are more mature and professional"

"Lecture-student partnership to share work placement projects in the classroom"

# Impact of placements on 1<sup>st</sup> class honours attainment School of Business (class of 2021)



# Impact of placements on graduate level employment School of Business (class of 2021)



- 100% of those who were available for work were employed in graduate level work.
- 17% of those who completed a placement secured a graduate role with the company they completed their placement with.

# NCI Work Placements – Survey Feedback

• 87% said they were clearer about what they wanted to do in their future education and career.

93% felt it gave them the opportunity to develop their professional network.

• 98% said it helped them identify skills, strengths and areas for development.

• 100% said they felt it gave them a competitive edge in the graduate jobs market.

## In their own words ...

#### "

I am capable of more than I previously thought.

**33** 

#### "

It has helped me develop professionally so that when I am finished college I feel I have this as an advantage and know more what to expect

**33** 

#### "

My confidence has improved massively to work alone which I never thought I've been good at.

This placement has opened the door to a grad role, further education/qualifications, given me confidence and helped me develop as a person, a professional and a student.

#### 

It has given me more real life examples and insight for understanding different modules

**33** 

#### "

I have learned a lot about the sector of business I am working in I have made a solid decision on where I wanna go after I graduate and that I wanna come back and work for this acompany.

#### "

I will be able to apply on-thejob experience to theories and frameworks covered over the course of our final year.

**33** 

#### "

I'll have practical knowledge of what we are learning, rather than reading it off a slide, and this will make my answers much more filling than other students.

## NCI Work Placements – Lessons to date

- Lessons learned and future areas for development
  - **Resources** to manage increasing students on work placements
    - Human → additional academic supervisors.
    - IT → automatisation of processes e.g. tri-partite agreements with companies
  - **Diversity and Inclusion** to provide equal opportunities
    - Academic barriers → intention to remove Stage 2 2:1 criteria for work placement participation.
    - Low socio-economic status → improve advice and support to students with SUSI grants.
  - <u>Feedback</u> from work placement students returning to final year has been very helpful in improving our support at different stages of the work placement programme.
- All these are also important for future expansion of work placements into other programmes (e.g. psychology)

## NCI Work Placements – Final Remarks

- The work placement initiative is **highly successful**, enhancing NCI's programmes, the student experience and graduate outcomes.
- The increasing number of students on work placements creates greater opportunities for collaboration between NCI and industry.
- But it also poses some challenges in terms of resources and management.

## Finally ... Do you want to keep in touch with us?

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