

# The Insurance Institute





Student success & harnessing digital







- Why?
   enable student success through harnessing digital technologies
- How?
   identified common areas of content students found most challenging
- What?
   engaging digital and mobile learning to enhance these areas



## Pedagogical approach

#### Work-based and active learning

- Commit syllabus to long term memory through active recall
- Builds confidence and understanding
- Accessible and on the go 24/7
- Sense of achievement and fun
- Self-testing





### Quitch



#### Learn. Revise. Play.

Get feedback as you learn.

Instantly see which answers you get right

Stay motivated with rewards.

Earn badges and watch your points rise as you answer questions

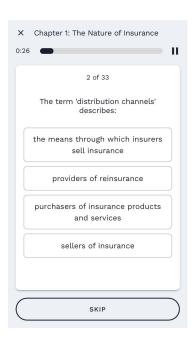


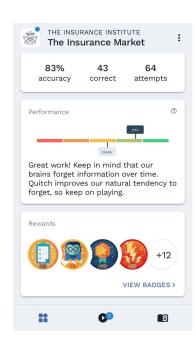
Spot gaps in your knowledge.

Use Quitch to revise for tests and assessments

Learn anytime, anywhere.

Make your commutes and breaks more productive with Quitch



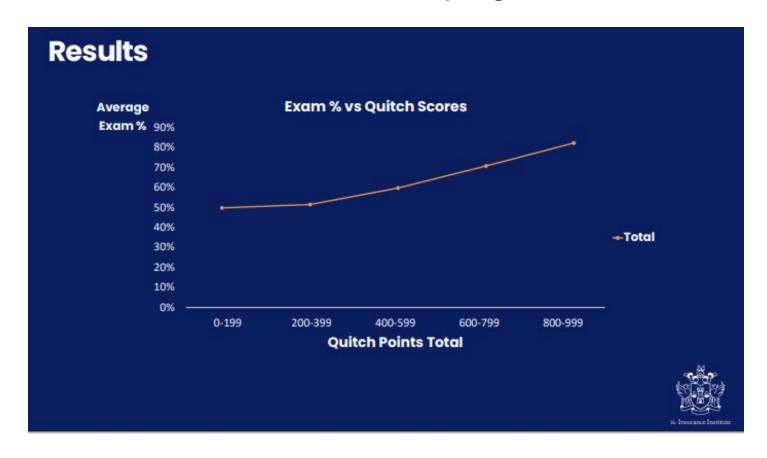


- Bite sized chunks, short bursts of rapid-fire gaming
- Nudges are embedded to keep students on track
- Analytics for students and Institute
- Motivational rewards and leader boards



### **Outcomes and learnings**

96% pass rate with Quitch improved their exam scores and aided progression





### Feedback and next steps

#### What our students had to say about our digital resources

Brilliant, really helpful for a visual learner. Infographics were great for summarising the info and presenting it in a very visual way.

Rise questions (flick over cards etc.) were great.

Found the microlearning absolutely brilliant. As a manager of 160 people some of whom are also involved in CIP courses the company are incentivising team to qualify. Employees are asking the company to provide supports but this is not required, as there are so many brilliant resources provided by the III

The microlearning is fantastic and really suits practical learning.

The stats don't lie. Having recently used the Quitch app I am not surprised it has been such a hit with students, all credit to the The Insurance Institute for continuing to innovate. The Member Services staff and online supports are as good as any I have experienced. Well done and thanks!

Found it (Quitch) very handy, particularly as a convenient nighttime resource, did not have to open textbook or laptop.



Ronan

Found it (Quitch) brilliant. Used it so much, brilliant when on the go and with little industry experience, found it a great learning support for terms etc.

Yes, found them really helpful.
Completed these after study of each chapter too



