



QQI

Quality and Qualifications Ireland
Dearbhú Cáilíochta agus Cáilíochtaí Éireann

Programmes and Awards Oversight Committee

Member Biographies

Barbara Brittingham (Chair)

***Director, Commission on Institutions of Higher Education
President, New England Association of Schools and Colleges***

Barbara Brittingham is Director/President of the Commission on Institutions of Higher Education (CIHE) of the New England Association of Schools and Colleges (NEASC) in Massachusetts. Previously, she was founding dean of the College of Education at Zayed University in Dubai and Abu Dhabi, United Arab Emirates; and previously worked in Turkey as a consultant on a World Bank project. She has spoken and written widely on topics including accreditation, assessment, evaluation, and teacher preparation. Barbara has been a QQI Board member since November 2012.

Anne Mangan

***Programme Director
Institute of Physical Therapy (IPTAS)***

Anne is co-founder and Programme Director at the Institute of Physical Therapy & Applied Science, established in 1990. She has a Masters in Clinical Education from the University of New South Wales. Anne has a special interest in a team approaches to faculty development and in particular the part-time Teacher/ Practitioner. Anne's research interests include innovation in Teaching & Learning, the development of competency based approaches to education and the first year teaching experience. Recent work includes the identification of triggers and barriers to changing teaching practice.

Anne is a member of Educational Developers of Ireland Network (EDIN) and is the Higher Education Colleges Association (HECA) representative on the board of the National Forum.

Diarmuid O'Callaghan

Institute of Technology Blanchardstown

Diarmuid was Registrar at the Institute of Technology Blanchardstown from 2000 to 2014. He was a member of HETAC Council and HETAC Academic Committee 2006 to 2012 as well as the FETAC Standards Advisory Board 2009 to 2012. Previously, Diarmuid was a Lecturer in the Faculty of Veterinary Medicine, UCD from 1985 to 2000.

Joanne Harmon (Vice Chair)

Health and Safety Authority

Joanne Harmon is the Education Manager with the Health and Safety Authority. She previously held the post of Communications Manager. She has worked in communications, education and youth development roles in the public, private and not for profit sector. She is a graduate of UCD and holds post-graduate qualifications from DIT and PRII. She has also trained as an Executive Coach and is a certified mediator. Joanne has been a QQI Board member since November 2012.

Joe O'Connor

President, USI

Joe O'Connor is currently President of USI. He was elected at USI Congress 2013 in Ballinasloe after two years as President of GMIT Students' Union, after a year as that union's Vice President for Welfare. Joe has an honours degree in Accounting and a Masters in Strategy and Innovation Management. He has personal experience of coping with the increasing cost of college, having relied upon the maintenance grant throughout his time in college. He has spent the last three years dealing with students facing these enormous difficulties first-hand. According to Joe those experiences will not only inform his term as USI President but also provide the necessary motivation in the fight to protect access to higher education.

John D. Mulcahy

Head of Hospitality, Fáilte Ireland

John Mulcahy's career spans over 30 years, initially in the hospitality industry in diverse locations such as Goodwood, Pittsburgh, and the Suez Canal. His introduction to education was a Training Advisor with CERT and then as head of academic operations in Shannon College of Hotel Management. Since joining CERT (now Fáilte Ireland) in 1990, John has been supporting Irish tourism through education and skills development. He currently leads the Fáilte Ireland Hospitality team. This brief includes Education and Food Tourism, as well as the post of statutory registrar for tourist accommodation standards.

John's achievements include an MA (Gastronomy) from University of Adelaide and an MSc (Hospitality Management) from Oxford Brookes (UK). He was a member of the Further Education & Training Awards Council for three years where he was on the Audit Committee, and also Chair of the Policies Committee. Interests are largely focused on gastronomy, especially emerging Irish cuisine, and its relevance to government, business and civil society.

Karena Maguire

Head of Quality Assurance Services, Quality and Qualifications Ireland (QQI)

Karena Maguire has been involved in the quality assurance of higher education and training for over twenty two years. Prior to the establishment of the QQI, Karena held many senior positions in quality assurance evaluation and accreditation working for the Higher Education and Training Awards Council (HETAC) since 2003 - The most recent position was as Head of the Institutional Review section from 2009 to 2012. Karena is also a member of the Board of Management for the recently established National Forum for the Enhancement of Teaching and Learning and a member of the Steering Group for the new Irish National Student Survey (INSS).

Liz Carroll

Training and Development Manager, Irish Small and Medium Enterprises Association (ISME)

Liz Carroll has been Training and Development Manager at ISME since January 2006, and is a member of the Expert Group on Future Skills Needs, the FET Strategy Advisory Committee and DES Enterprise Engagement Forum. Liz has been involved in Training and Development since 1987 and has worked with all types of learners, from early school-leavers to MSc Level and those working in public and the private sector.

More recently she was a part-time lecturer on the *MSc in International Business* programme at Griffith College (from Sept 2009 – June 2013), Learning Manager at DIT's National Institute of Transport and Logistics with responsibility for programme development, QA and business development and Management Training Specialist with the Institute of Public Administration, designing and delivering management skills programmes for the public sector. She has also worked in programme development and project management in Rehab. Liz holds a BA in Communications and an MA in Film and TV Studies from DCU, an MBA in Business from Trinity College and a Level 9 Special Purpose Award in Teaching and Learning through GCD.

Mary Danagher

Managing Director, Irish Business Training Ltd/ Raheen Conference and Business Centre

Mary Danagher is the Managing Director of Irish Business Training Ltd (IBT). She previously worked as an Underwriter with an internationally traded Reinsurance Company in London, Paris, New Jersey and Shannon. She studied at UL, Chartered Insurance Institute and Berlitz, London. Mary has been a QQI Board Member since November 2012.

Maureen Conway

Principal, Ballyfermot College of Further Education

Maureen Conway has been Principal of Ballyfermot College of Further Education (BCFE) for fifteen years. BCFE is a constituent college of the City of Dublin Education and Training Board and one of the largest providers of further education in Ireland.

A graduate of University College Dublin and Trinity College she taught Business and Enterprise up and including degree level. She is currently a Director of the Ballyfermot and Chapelizod Partnership and a member of the University Governing Body.

Sarah Ingle

Director of Quality Promotion, Dublin City University

Sarah Ingle is the Director of Quality Promotion in Dublin City University's Quality Promotion Office (QPO). The QPO plays a key role in implementing the university's quality promotion agenda. Sarah has responsibility for the promotion, implementation and further development of the University's quality promotion strategies and procedures, including the organisation and facilitation of the internal review process for all academic and support areas in DCU. The QPO also provides an advice and support service to Faculties, Schools, Offices and other academic and administrative areas within the university.

Sarah was a Senior Lecturer in Enterprise and Entrepreneurship at DCU Business School. Her Primary and Masters degrees are in production and industrial engineering, from TCD and UCD respectively and her PhD in strategic management was awarded by DCU. She has also worked in Irish industry as a chartered engineer in three multinational companies. Sarah is currently leading DCU's partnership in an EU Tempus Project, *EUREQA*, addressing the development of quality assurance in West Balkan Universities.