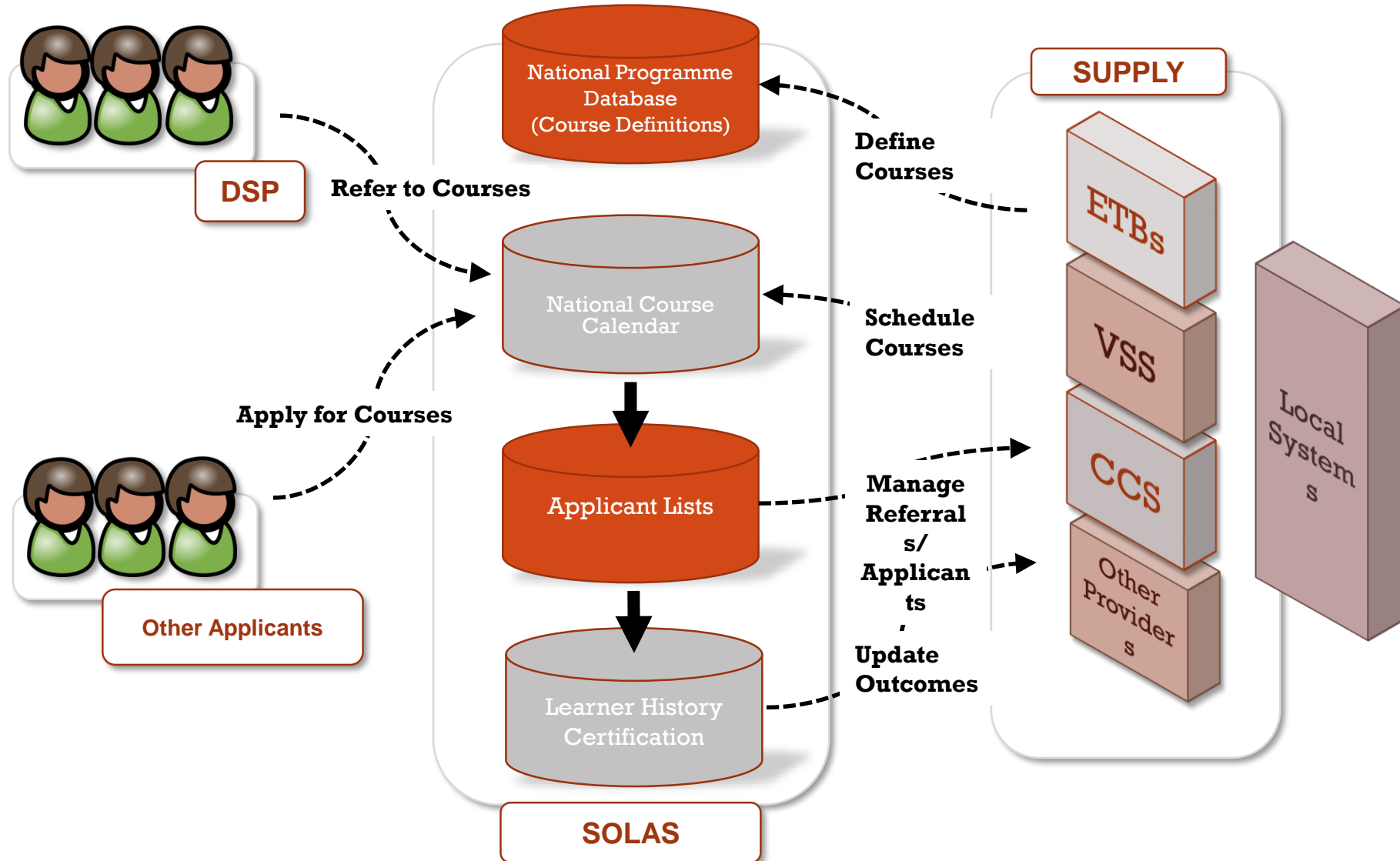


**JOINT INITIATIVE
ETBI AND SOLAS**

PROGRAMME LEARNER SUPPORT SYSTEM

PLSS Outline

Programme and Learner Support Services



PLSS – SELF EVALUATION

Requires ETBs to monitor, evaluate and improve, the quality of programmes and services

PLSS =Data repository What data is held that will be beneficial for self-evaluation purposes?

- Courses/Programmes/Awards
- Editing/sharing capacity
- Versions
- Resources
- Learner Data
- Outcomes
- Rates of application
- Conversion analytics from FETCH
- Retention
- Certification

Who can access it?

Where is it located? NCDB/Reports/NCCS?



PLSS SYSTEM COMPONENTS

National Course Database NCDB

Full inventory of FET programmes

- Statutory courses
- Non Statutory courses
- Industry Awards
- SEC
- Programmes not aligned to NQF/EQF

Checked out, evaluation, edits, versions, audit trail, resources attached.

National Course Calendar NCCS

Schedule courses providing course recruitment facilities to enable scheduled courses attract 'Referrals' or 'Eols'

Allows for exposure of provision to:

- DSP
- ETB Websites
- FETCH
- Qualifax
- Opt-In
- AIRO



PLSS SYSTEM COMPONENTS

Learner Database (LDB)

- Referral and Recruitment Point
 - Direct application
 - Administrative Referral
 - Assisted Referral
- Provide a set of data to drive decisions on planning and investment priorities.
- Records learner 'touch points'-. drop out, completion, certification and follow up
- Data exchange with DSP, HEA, Revenue, QQI
- Data transfer to local administration system e.g. Sales Pulse, MIT enrol Vsware, TAPS.



PLSS NATIONAL LEARNER DATABASE

Tracks learner lifecycle from application, interview, start, completion and certification (and early leaving).

Learners are attached to a class group/award/course created in National Course Calendar by FET provider.

Data is current and transparent facilitating QBS uploads.

Working with WBL group to integrate same.

Data is captured and available for 'slice and dice' reporting using PLSS Reports application.

- Course profiling
- Application rate
- Learner retention
- Outputs
- Certifications

Data protection requirements addressed, all data hosted on SOLAS servers.



PLSS DEVELOPMENT

- **FETCH – Plug in facility for ETB websites**
 - Provides analytics of course hits, views, conversions
- **PLSS MIS application**
 - Overview of courses by award, awarding body
 - Courses in development
 - Course referrals
 - Course retention
 - Course certification
- **QA requirements to be scoped with ETBI QA and PLSS offices.**
 - Outlined to PLSS Steering Group
 - Review and report

